

GRAND OAKS COMMUNITY DEVELOPMENT DISTRICT

Response to Resident Comments

from March 22, 2023, Cancelled Meeting

Reschedule Meeting TBD

- Concern over policies:
The policies are being revised to make additions and corrections prior to adopt at the April meeting.
- Who left out the things that renderings showed:
The Developer of the community had nothing to do with renderings that builders presented to prospective purchasers of homes in Grand Oaks.
- Potholes by stop sign:
The District Engineer is reviewing this.
- Red Barn Street Sign:
We have contacted the sign company to replace street sign.
- Tree House Maintenance:
We have obtained a proposal from the builders of the tree house for regular inspections and ongoing maintenance. This proposal will be discussed at the next Board meeting.
- Hours of operations:
We have expanded the hours of operation during the week and are looking into the expansion of hours for the weekends.
- Rules and Regulations – review number of people in attendance at the pool:
This has already been addressed in the current draft of the policies.
- CDD amenities – will it transition to the HOA:
There are no plans to transition the District facilities to the HOA.
- When is the pool cleaned and serviced – chlorine:
We have a maintenance contract with a pool company that is providing regular servicing of the pool which includes testing the water and cleaning.
- Dog Park – upgrade:
This will be discussed as part of the FY 24 budget process.
- Field is brown around the Dog Park:
This will be reviewed by the landscape contract to determine what may be wrong and what can be done to resolve the problem.
- Time for new hours of operation for the Amenity Center:
Addressed above.
- Survey results:
They will be presented as part of the FY 24 Budget process.
- Bathrooms by the mailbox complex:
They have been unlocked and they will be checked again.
- Who takes care of the HOA issues – fence and enforcement:
HOA issues are handled by the HOA Board of Directors and the HOA staff.
- Will there be an event coordinator:

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There are no plans to bring on an event coordinator at this time due to the costs involved.

- Safety issues with gym:
We share the concerns about safety issues related to all of the facilities. We are working on the installation of additional cameras in the Amenity Center. Signs have been posted throughout the District facilities have warnings. This is the reason for the current operating hours to ensure that there is onsite Staff to address issues that arise.
- What can you do to get rid of the Board:
The CDD Board is currently elected by landowners on a one acre, one vote basis. It will eventually transition to resident elections conducted by the Supervisor of Elections. The Board is required by statute and the CDD cannot be dissolved while bonds are outstanding.
- More communication:
We are currently providing responses to resident questions from every meeting. We are also posting information to residents as issues arise. The onsite Staff is responding to questions from residents daily. Emails and phones calls from residents are being addressed daily.